HF GoFan FAQ   https://gofan.co/app/school/IL15520

All HF Students are assigned a unique GoFan ID. Do NOT share it with other students. For select events, enter the GoFan ID in the box marked Promo Code on the HF GoFan app/website in order to purchase an HF Student ticket. The GoFan ID may only be used once for each event. Tickets may sell out. A plastic HF ID card or Virtual ID is required for admittance to events.

Follow the instructions below to **pre-purchase tickets** and take advantage of shorter lines and a more sanitary cashless transaction. Cash purchases will not be available. Fans will be redirected to purchase their ticket online.

A. Check the GoFan Mobile App or Website for HF Events
   1. We do not charge for ALL contests in ALL sports or for ALL activities.
   2. Please review prior to arriving at the event to purchase a ticket when necessary.
B. Online Ticket Purchasing Options
   1. All debit cards and major credit cards are accepted, along with Apple Pay and Google Pay (including PayPal).
   2. Create an account
      a. Application
         - Download the "GoFan--High School Tickets" Mobile App from the iPhone App Store.
         - Download the "GoFan: Buy Tickets to Events" Mobile App from the Google Play Store for Droid phones.
         - This app will house all purchased tickets in one easy to manage location on your device.
      b. Apple Pay Settings
         - To prevent issues in accessing purchased GoFan tickets, adjust your email in "Settings" under "Wallet & Apple Pay" to match the email used for your GoFan purchase
         - Enter the matching email address in the "Transaction Defaults" section
         - Emails can also be managed in the "iCloud Settings"
      c. Website
         - Go directly to the GoFan Events Website for HF at https://gofan.co/app/school/IL15520
         - Scan the QR Code to be redirected to the GoFan Website for HF
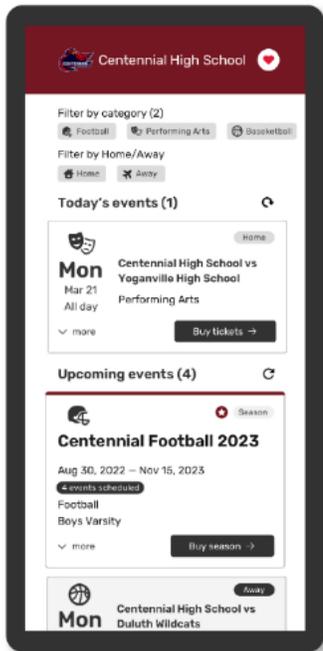C. HF Student GoFan ID
   1. HF Students will use their HF Student email with their assigned GoFan access code to purchase a ticket.
   2. HF Students can find their HF Virtual ID under "My Virtual ID" in the InfoDynamics app at **infos.hf233.org**
   3. HF Students can find their GoFan ID under "My Info" in the InfoDynamics app at **infos.hf233.org**
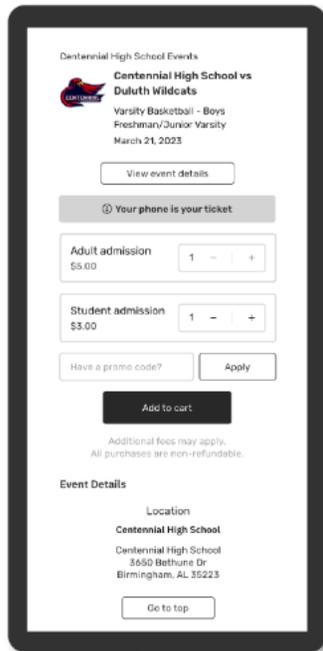   4. The GoFan Code will be entered into the Promo Code Box when purchasing a ticket.
D. Event/Game Day Ticket Redemption
   1. The actual LIVE electronic ticket is required for admittance.
   2. Fans will be required to purchase another ticket if a screenshot of the ticket is presented.
   3. Application
      a. Open the GoFan Mobile app for admission
      b. User account required.
      c. Click the **Tickets** tab at the bottom.
      d. Select the ticket(s) for the event you are attending.
   4. Website
      a. Open the ticket confirmation email in the account email inbox
      b. Open the website account to retrieve the tickets
      c. Login to your account on GoFan.co using your mobile device browser (Chrome, Safari, etc.)
      d. Click the **Tickets** tab at the bottom.
      e. Select the ticket(s) for the event you are attending.
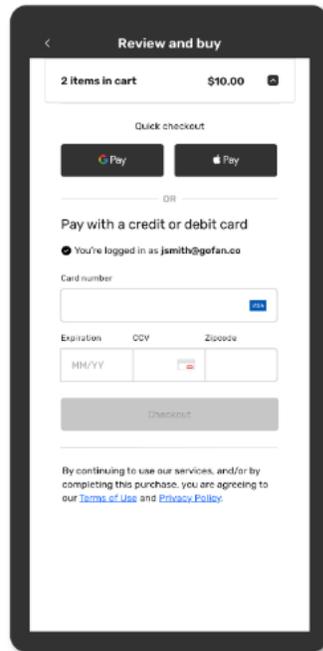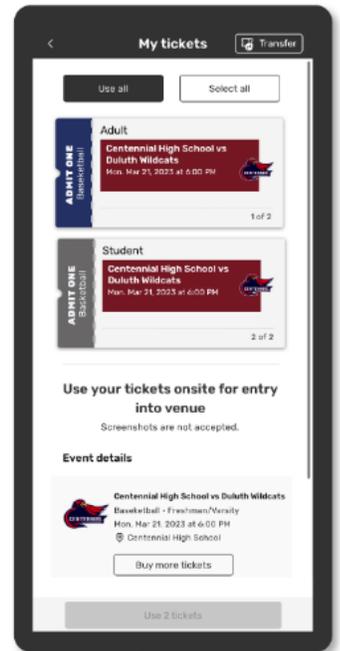
Completed by the Ticket Purchaser

SEARCH FOR SCHOOL & SELECT EVENT

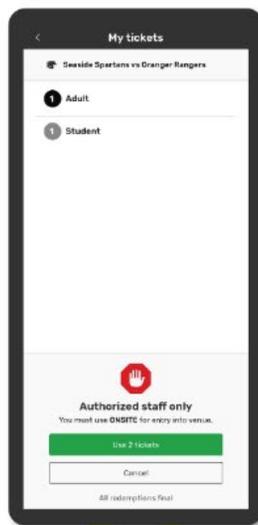**SELECT TICKETS**

BUY TICKETS

USE TICKETS

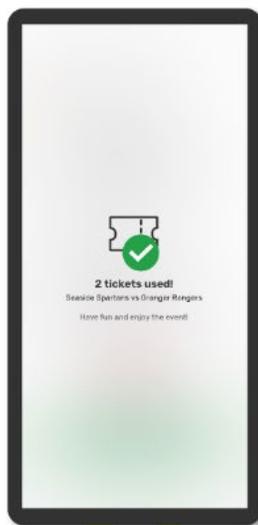Need help? Reach out to us at fansupport.gofan.co

Completed by the HF Event Ticket Taker

SHOW TICKETS AT GATE & SELECT

PRESS USE

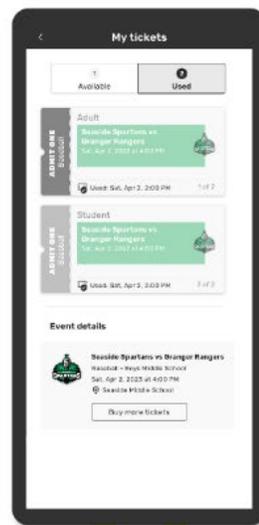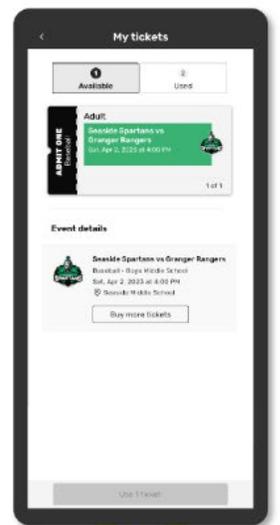**ENJOY**

VIEW USED TICKETS

VIEW AVAILABLE TICKETS